

# The National Information Board's Framework for Action – “Personalised Care 2020 - Using Data and Technology to Transform Outcomes for Patients and Citizens

**Author: Linda Whalley**

**Date: 14<sup>th</sup> November 2014**

## Contents

---

<b>The purpose of this paper</b>	<b>3</b>
<b>Context</b>	<b>3</b>
<b>Points to note</b>	<b>3</b>
<b>Actions Required of the Board</b>	<b>4</b>

---

## The purpose of this paper

1. This paper updates the Board on the publication of the National Information Board's Framework for Action – "Personalised Care 2020 – Using data and technology to improve outcomes for patients and citizens."
2. The publication will have significant implications for the HSCIC's own strategy, in terms of our role and responsibility, and in terms of our relationships with our partners, customers and stakeholders.
3. The Board is asked to note this report.

## Context

4. The National Information Board's primary purpose is to set the informatics strategy and direction for informatics across the health and care system. It also has a role in ensuring that collective effort is put into delivering the Secretary of State's priorities. Its members come from a number of Government departments, all the national Arms Length Bodies, and CEO and CIO representatives from local government. It has recently appointed 6 lay members (but they have not yet been involved in the NIB's work).
5. The Framework's key themes are:
  - Citizens to have full access to their care records and access to an expanding set of NHS accredited health and care apps and digital information services;
  - Providing care professionals and carers access to all the data, information and knowledge they need;
  - Making the quality of care transparent through the publication of comparative information on services and feedback from what patients and carers say;
  - Public trust to ensure that citizens are confident about sharing their data to improve care and health outcomes;
  - Innovation and growth to make England a leading digital health economy in the world and develop new resources to maximise the benefits of new medicines and treatments;
  - Supporting care professionals to get the knowledge and skills needed to make the best use of data and technology;
  - Ensuring best value for taxpayers so that current and future investments in technology reduce the cost and improve the value of health services and support delivery of integrated care regardless of setting.

## Points to note

6. The ambition described in the NIB Framework is a welcome commitment to making health and care informatics more responsive to the needs of the public. It recognises the importance of addressing the integration agenda from the perspective of both health and social care services. It also recognises the importance of ensuring that the

health and care workforce have the right skills and capacity to maximise the use of data and technology as set out in the Framework.

7. The NIB Framework is explicit about the HSCIC's important contribution in all of these themes. Many of the commitments explicitly refer to the HSCIC's role separately or in collaboration with partners.
8. These align with the priorities already identified for the HSCIC's own strategy, and we are now using the NIB Framework to ensure there is a clear readacross into our strategy.
9. The HSCIC is now working with the NIB and our ALB partners on the design of the implementation plan to support the Framework.
10. Additional content was produced to support the Framework on key topics including standards, reviewing the portfolio, workforce capacity and capability. It has not yet been decided how this material will be used, or whether it will be published. We intend to pick up any of this material that is relevant to the HSCIC's own strategy, with a view to informing our own plans.
11. The NIB has not yet undertaken any detailed planning or scheduling of any implementation plans. On the advice of the Department of Health, it was assumed in the drafting of the Framework that no new funding will be available.
12. This poses some risk for the HSCIC, as it is an untested assumption. Therefore, we will use the planning round to review the implications in terms of resourcing, capacity and capability, risks and dependencies.

## **Actions Required of the Board**

13. The Board is asked to note this update.